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Policy:

- I. The Tuality Health Alliance (THA) Medical Director is the principal manager of medical care and is responsible for appropriateness and quality and efficacy of medical care delivered through THA.
- II. The Medical Director is responsible for oversight of the THA Quality Improvement and Utilization Management program and participates on all related committees. The THA Medical Director works in close alliance with THA staff to develop and implement a comprehensive strategy for medical care and in doing so, has regular interactions with THA providers and facilities.
- III. The THA Medical Director actively participates in the credentialing and recredentialing process through membership on the THA Quality Management Committee (QMC).
 - A. The THA Medical Director is responsible for the review and determination of Level 1 credentialing of files with no exceptions to credentialing criteria. These standards include and are considered level 1:
 1. Submission of a complete initial appointment application
 2. Tuality Community Hospital Medical Executive Committee recommends appointment
 3. No current or previous successful challenge to licensure or registration
 4. No involuntary termination of medical staff membership at another organization
 5. No involuntary limitation, reduction, denial, or loss of clinical privileges
 6. No pending malpractice actions, more than a \$25,000 settlement on any one action, more than 2 actions, and no action in the past 5 years for an initial application
 7. Privileges requested are consistent with the specialty
- IV. The THA Medical Director is responsible for monitoring practitioner participation performance and compliance with established THA standards through an active role in the peer review process.

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- V. The THA Medical Director assists in regular communications with physicians and provides daily support and appropriate direction to staff on issues pertaining to quality, utilization and credentialing issues.
- VI. The THA Medical Director is immediately notified of any information that may result in possible disciplinary action and conducts a preliminary investigation of the circumstances. In the event of reduction or termination of privileges, the process outlined in the THA Bylaws will be followed.

Formulated: October 18, 2002

Reviewed: July 2010
August 2011

Revised: November 2003
May 2007
September 2009

THA Plan Director

THA Medical Director